

# NASPA Advising Redesign Sustainability Study Informational Webinar



**NASPA**<sup>®</sup>

Student Affairs Administrators  
in Higher Education



# Welcome Everyone! Thank you for joining us.

- **Recording:** This session is being recorded. Access to the recording will be shared with registered attendees and can be shared widely.
- **Meeting:** This is a standard Zoom meeting. Please mute your microphone when you are not speaking.
- **Questions:** Please contact [enewkirk-kotfila@naspa.org](mailto:enewkirk-kotfila@naspa.org)

# Agenda

## Purpose of today's conversation:

- Description of the opportunity, requirements, and timeline
- Description of the application process
- Time to address questions

# Project Team

NASPA-Student Affairs Administrators in Higher Education is leading this project. Generous support is provided by ECMC Foundation. EDU-PM serves as a support partner



**Elise Newkirk-Kotfila**,  
Assistant Vice President  
for Strategy &  
Partnerships, ASN



**Hope Barrón**, Program  
Coordinator for Network  
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**Paula Kashtan**  
Program Officer, ECMC  
Foundation



**Annika Many**  
President and CEO, EDU-  
PM, LLC

# Advisory Committee

This group brings deep experience in advising redesign, system transformation, and student success innovation.



**Victoria Ballerini**  
Director, Strong Start to Finish



**Greg DeSantis**  
Associate Vice President,  
Education Practice, Jobs for the  
Future



**Dr. Raina Dyer-Barr**  
Director of Community College  
Research and Engagement,  
School of Education at the  
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**Clarissa Hartzog**  
Foster Youth College Success  
Initiative Coordinator & Campus  
Liaison, Office of Opportunity  
Programs, State University of  
New York (SUNY)

# Advisory Committee (Continued)

This group brings deep experience in advising redesign, system transformation, and student success innovation.



**Nancy O'Neill**

Executive Director, William E. Kirwan Center  
for Academic Innovation, University System  
of Maryland



**Isaiah Vance**

Assistant Vice Chancellor for Advising &  
Transfer Initiatives, Texas A&M University  
System



**Cassie Walizer**

Strategy Director, Complete College  
America



## "Holistic Advising"

Advising experiences are sustained, strategic, integrated, proactive, and personalized. From Community College Resource Center (CCRC)

Advising includes academic, career, and financial as well as warm handoffs to other support services related to basic needs, mental health, tutoring, and more

Includes primary-role advisors, faculty with advising responsibilities, success coaches, and other student support staff

Includes all advising structures

# Project Overview

- 📣 We are launching an research project with support from **ECMC Foundation**.
  - 📣 We want to study how higher-education systems sustain holistic advising redesign beyond initial implementation. Examining reforms **introduced between 2015 - 2020** to understand what practices and policies have endured.
  - 📣 We want to engage **3–5 state systems** that have demonstrated success by sustaining efforts, meeting goals, and increasing student success outcomes.
- 📣 **Focus & Intended Impact:**
    - 📣 Study **sustainability practices** that enable systems to plan for the long term and adapt to changing student needs.
    - 📣 Capture **system- and campus-level stories** that show how context influences lasting redesign.
    - 📣 Three core lenses:
      - 📣 Fiscal responsibility and return on investment
      - 📣 Staffing models and workforce sustainability
      - 📣 State and institutional policy context
    - 📣 We hope to produce **case studies, practitioner resources, and a webinar** to share findings with the field.

# Benefits of Participation

- **\$15,000** to support an in-person state convening and system- and institution-level engagement (e.g., staff time, data analysis, project activities)
  - Application requests first thoughts on budget
  - This assumes five systems participate
- **National visibility and recognition** through published case studies and practitioner-facing resources
- **Structured reflection and peer learning** alongside other systems sustaining large-scale advising redesign
  - Seeking to build a community of 15-20 institutions
- **Early access to findings and tools** to support internal planning, communication, and professional development

# Eligibility

## Eligible applicants include:

- U.S.-based **state higher education systems** or **statewide coordinating or governing entities**
- Entities overseeing multiple postsecondary institutions, such as:
  - University systems
  - Community college systems or associations
  - Technical or applied education systems
  - Boards of regents or statewide coordinating boards
- Institutions of any type or size

## Eligibility Requirements

- Represent a **system-level entity with executive authority**
- Include **three to five participating institutions** within the system
- **Not** be a single institution (including multi-campus institutions)

# Requirements

## System Experience Required

Applicants must demonstrate that their system:

- Led a **multi-institution, holistic advising or pathways redesign** initiative between **2015–2020**
- Has **sustained, adapted, and institutionalized** elements of that work
- Can show **evidence of improved student success outcomes** (e.g., retention, completion)
- Is able to share **existing system- or student-level data** related to impact

# What “Counts” as Advising / Pathways Redesign

## **Eligible redesign efforts are:**

- System-led or system-coordinated and include multiple institutions
- Focused on advising, pathways, or related student success reforms

## **Examples may include:**

- Systemwide advising frameworks, tools, or technologies
- Pathway alignment across programs or institutions
- Policy, staffing, or organizational changes tied to student success
- Large-scale initiatives involving multiple, coordinated reforms



# Common Conditions

- **Mixed participation across institutions**
- **Evolution or adaptation over time**
- **Reforms that started with grant funding**

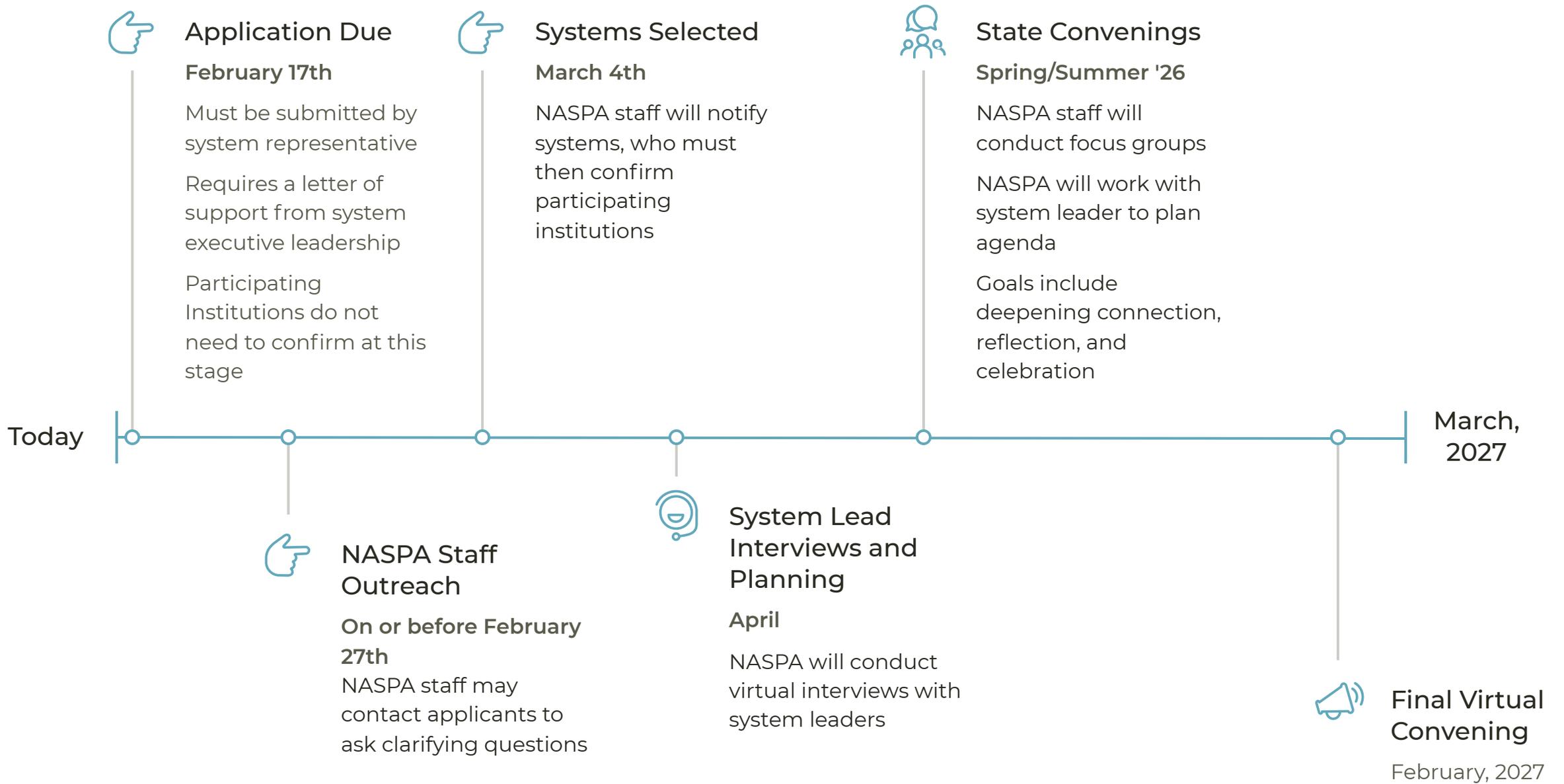
# Expected Participation

**Project Period:** March 2026 – March 2027

**Engagement Style:** Periodic, not continuous

- Participation occurs at defined points over one year
- Key activities include interviews, data sharing, convenings, and a final virtual convening

*This is not full-time or ongoing work — engagement happens at key moments across the year.*



# Project Roles: System Lead vs. Institutional Leads



## System-Level Lead

- Senior system administrator
- Primary NASPA contact
- ~4 hours per month

### Key Responsibilities

- **Coordinate** institutional engagement
- **Participate in a virtual, in-depth interview and self-assessment**
- **Attend** regular project meetings
- **Share** materials and **data**
- **Support** & *promote a state convening*
- *Review case studies and practitioner resources as they are developed and support their*



## Institutional Leads (3)

- One lead per institution
- Part of redesign effort
- ~25 hours total

### Key Responsibilities

- **Participate in a virtual, in-depth interview and self-assessment**
- **Attend a state** convening
- **Coordinate** institutional **representation** at the state convening
- **Share materials & data** with system lead and NASPA staff

# Application Structure & Required Materials

- **Section 1:** System Profile & Descriptive Information
- **Section 2:** Advising Redesign Overview
- **Section 3:** System-Level Advising Landscape
- **Section 4:** Sustainability of Advising Redesign
- **Section 5:** Evidence of Impact and Measurement of Success
- **Section 6:** Readiness and Interest
- **Section 7:** Leadership Commitment
  - Note: Institutions will need to verify participation if your system is selected

# How Applications Will Be Reviewed

**Applications will be reviewed based on:**

- Alignment with the project focus on **sustained, system-level redesign**
- Evidence of **multi-institutional scope and longevity**
- Capacity and readiness to participate
- Potential to contribute meaningful lessons to the field



Thank You

# Questions?

Contact Elise Newkirk-Kotfila, Assistance Vice President for Strategy and Partnerships

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